

# Hepatobiliary & Upper GI (HPB & UGI)



Oldham Care Organisation  
Northern Care Alliance  
NHS Foundation Trust

## Is The Faster Diagnosis Standard, Fast Enough?



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### The Challenge:

To achieve NHS England's target of ensuring a patient is *waiting no longer than 28 days* from initial referral to receiving or ruling out a cancer diagnosis.

### Macmillian HPB/UGI Cancer Team

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## Is The Faster Diagnosis Standard, Fast Enough?

### The case for change:

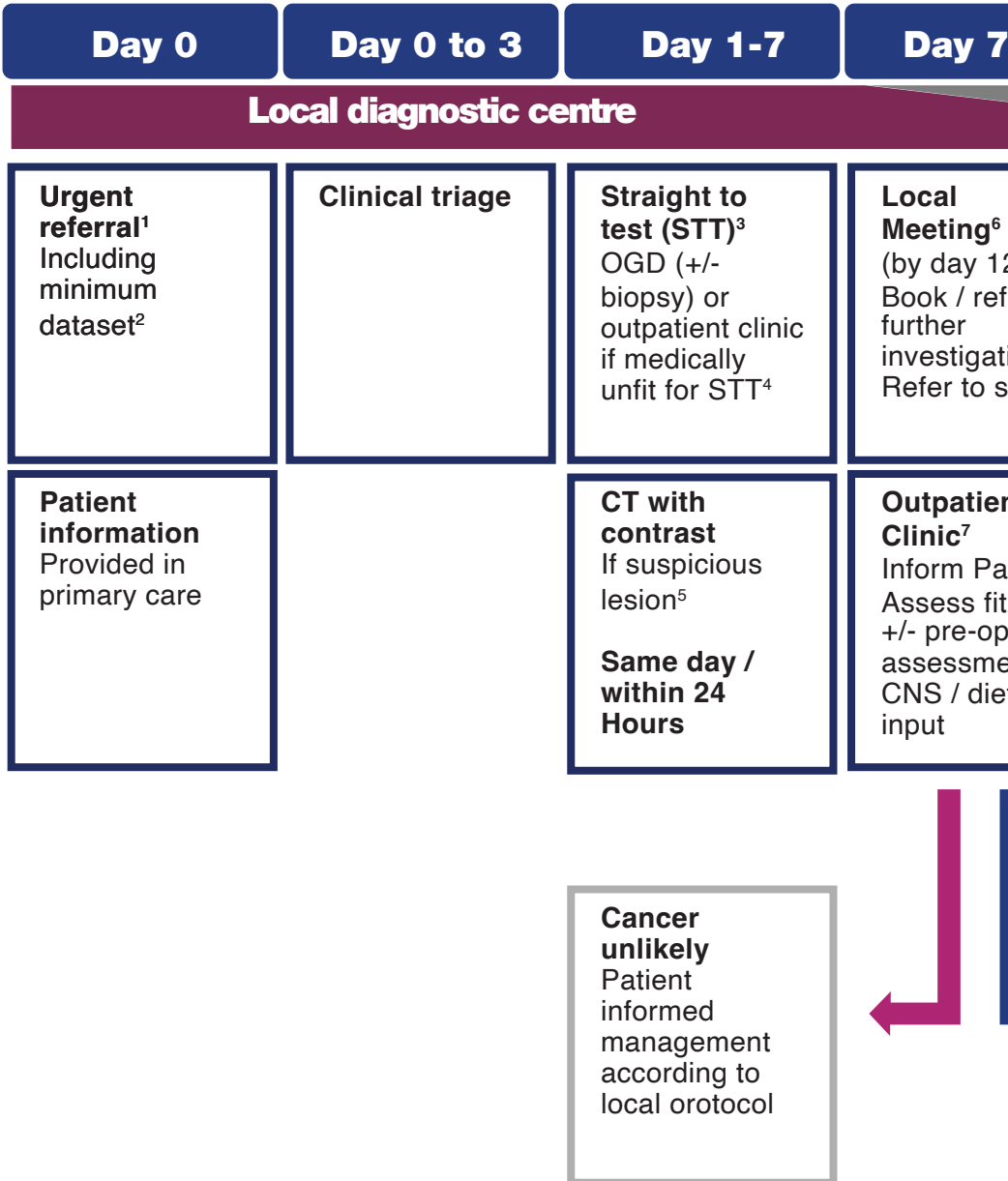


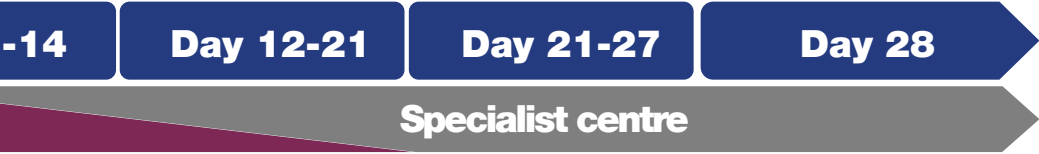
- Suspicion of Upper GI (UGI) HPB and oesophago-gastric (OG) cancer is the sixth most common urgent referral in England, representing 7.5% of cancer referrals in 2020.
- Between 2018 and 2019 70% of patients diagnosed with HPB and OG cancer commenced treatment within 62 days of referral.
- Between 2020 and 2021 this was 64% although likely exacerbated by COVID -19, performance had already been in decline.
- HPB cancers affect more than 17,000 people each year, with more than 14,000 people dying each year.
- UGI cancers affect more than 16,000 people each year with more than 14,000 people dying each year.

### The Challenge:

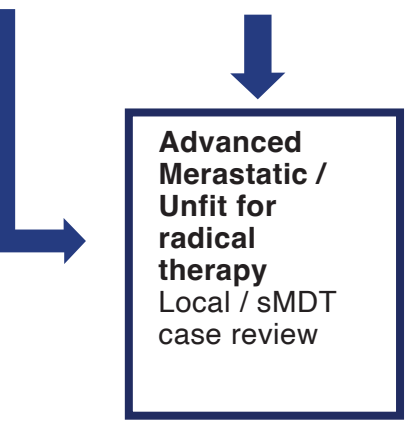
To achieve NHS England's target of ensuring a patient is **waiting no longer than 28 days** from initial referral to receiving or ruling out a cancer diagnosis.

# The UGI FDS Timeline





<p>2) er for ions; MDT</p>	<p><b>Further Investigations</b>  <u>Oesophageal/</u>          GOJ: PET-CT  <u>Gastric:</u> see local agreement<sup>9</sup></p>	<p><b>Further Investigations</b>          If required          Laparoscopy          +/- EUS</p>	<p><b>Outpatient Clinic MDT input;</b>          assess fitness +/- pre-op assessment;          Patient optimisation and support<sup>11</sup></p>
<p>nt tient; ness ent; tition</p>	<p>sMDT<sup>10</sup></p>		<p><b>Communication to patient<sup>12</sup></b>          Discuss treatment options and Personalised Care and Support Plan</p>





# Th Proc

GM Cancer funded WTE  
1.5 Best-Timed Pathway (BTP)  
Triage Nurses.

01

The team developed guidelines,  
and an algorithm to support the  
Nurse-Led Telephone Triage (NLT)  
service.

02

NLT carried out to assess if patients  
were fit for Straight To Test (STT)  
and organised relevant  
investigations on behalf of the  
Gastroenterologist.

03

Refer patients unfit for Straight  
To Test, for face to face/ Telephone  
Consultant assessment.

04

# the process

08

Ensured timely MDT discussion inclusive of the patient's impact statement. Resulting in improved patient experience.

07

BTP clinic, provided Clinical Nurse Specialist (CNS) and dietetic support.

06

Introduced the BTP Nurse-led face-to-face assessment clinic for patients who had been told at endoscopy of a likely cancer.

05

12 patients with painless jaundice redirected to the "Rapid Diagnostic Centre" (RDC) 2022-2023 resulted in 4 HPB cancers diagnosed.

# Outcomes

Total number of UGI referrals per year on average is 5000

Between April 2022–March 2023  
There were 4,951 patients triaged,  
averaging 413 patients per month.

Between April 2023-January 2024  
There were 2,940 patients triaged,  
averaging 294 patient per month.

The data below highlights the impact of the NLT service to diagnose or rule out UGI cancer.

**Pre Triage** 12 day wait from GP referral to NLT appointment  
15 day wait for STT

**Post Triage** 5 day wait from GP referral to NLT appointment  
12 day wait for STT (capacity issues)

Somerset– Two Week Wait Report	Triaged in 7 days or less	Triaged in 14 days or less
April 2022 March 2023	74.2%	95.7%
April 2023 January 2024	83.9%	98.1%



# How the service has improved:

Suspected Cancer upgrade referral's are triaged by the Upper GI CNS team on the day of upgrade, previously these patients would have been actioned within a two week window.

Working closely with cancer services the team developed guidelines to support the pathway navigators to identify patient's on the electronic referral system (ERS) not suitable for NLT and redirect to consultant / RDC appointment.

## What we have found:

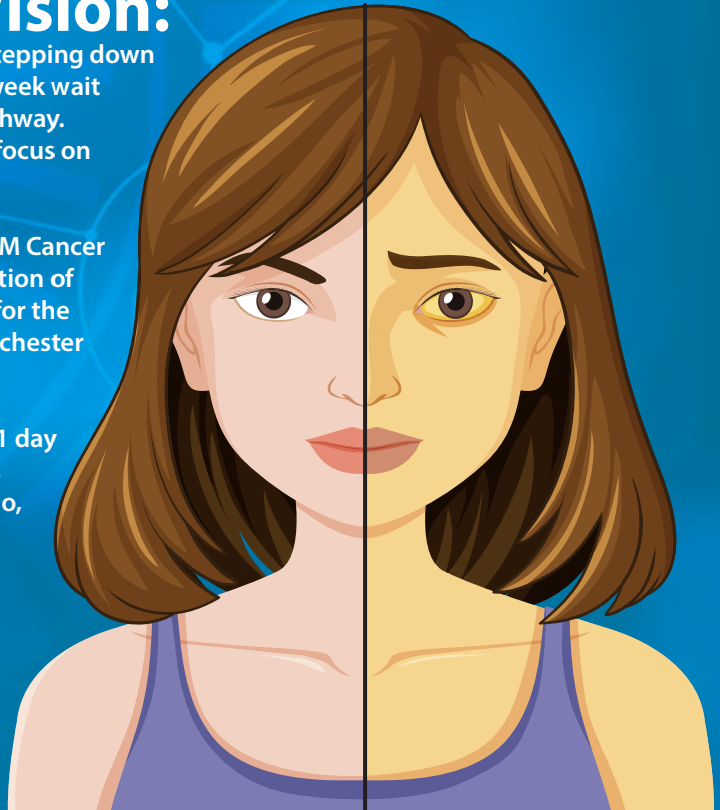
The improvement in the service with timely referrals, timely diagnostics and patient communication has resulted in improved patient outcomes, patient experience and therefore reduced real world costs to the NHS as a whole.

## Future Vision:

CNS involvement in stepping down patients off the two-week wait Suspected Cancer Pathway. Allowing clinicians to focus on other areas.

With the support of GM Cancer Funding, implementation of a One Stop OG Clinic for the whole of Greater Manchester and Cheshire.

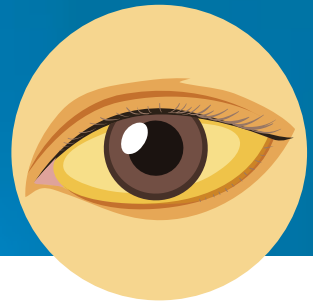
Implement the HPB 21 day jaundice, pancreatice, extrahepatic cholangio, gall bladder FDS.



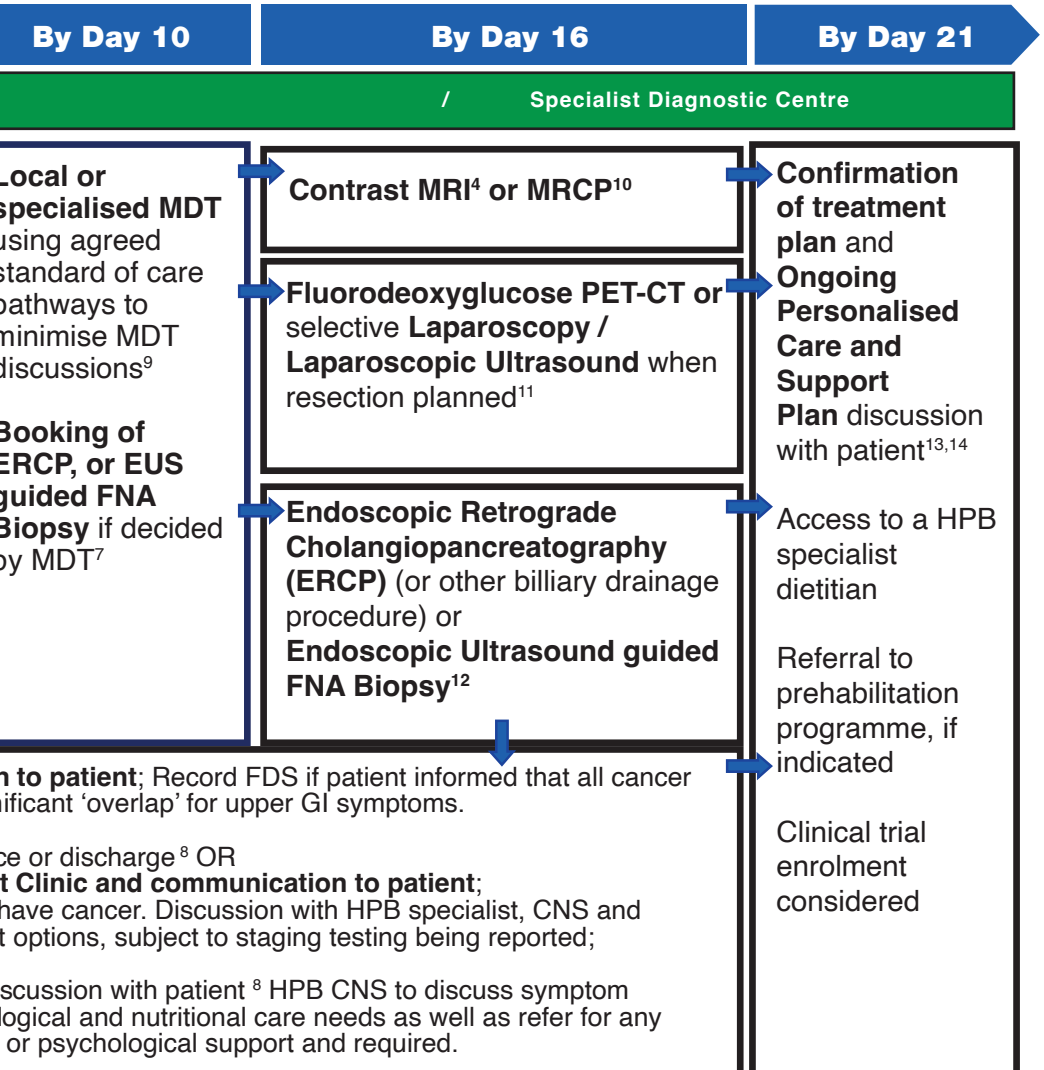
# The HPB FDS Timeline

21-day jaundice, pancreatic, extra

Day 0	By Day 5	By Day 8	
<p><b>Primary care</b></p>	<p><b>Local Diagnostic Centre</b></p>		
<p><b>Urgent referral</b> based on <u>NG12</u> NICE guidelines<sup>1</sup>  including minimum dataset<sup>2</sup></p>	<p><b>Straight to test:</b>  <b>Contrast CT<sup>3</sup></b> with hot reporting (72hrs), <b>Bloods, including tumour markers<sup>3</sup></b> and commence <b>Pancreatic Enzyme Replacement Therapy (PERT)</b> if required<sup>3,15</sup></p> <p>Outpatient appointment if not suitable for straight to CT<sup>5</sup></p>	<p><b>Clinical assessment of CT results</b> by suitably experienced HPB clinician<sup>6</sup> and commence <b>endoscopic retrograde cholangiopancreatography (ERCP), brushings and stent</b> if clinically indicated. Or fast track treatment referral for respectable patient, if required<sup>7</sup></p> <p><b>Booking of Contrast MRI, MRCP, Fluorodeoxyglucose PET-CT, or Laparoscopy / Laparoscopic Ultrasound</b>, if required<sup>7</sup></p>	<p>...</p>
<p><b>Secondary care</b></p> <p>Emergency presentation and referrals from radiology<sup>1</sup></p>	<p>...</p>	<p>...</p>	<p>...</p>
<p><b>Patient information</b> Provided in primary care<sup>1</sup></p>	<p><b>Patient information</b> Provided in clinic / OPA<sup>5</sup></p>	<p><b>Cancer ruled out and communication</b> has been excluded. Note there are signs...</p> <p>Referred to other secondary care service <b>Cancer likely / diagnosed; Outpatient</b> Record FDS if patient is informed they have specialist MDT input, Discuss treatment...</p> <p>Personalised Care and Support Plan developed for management, identify physical, psychosocial prehabilitation, occupational, nutritional...</p>	<p>...</p>

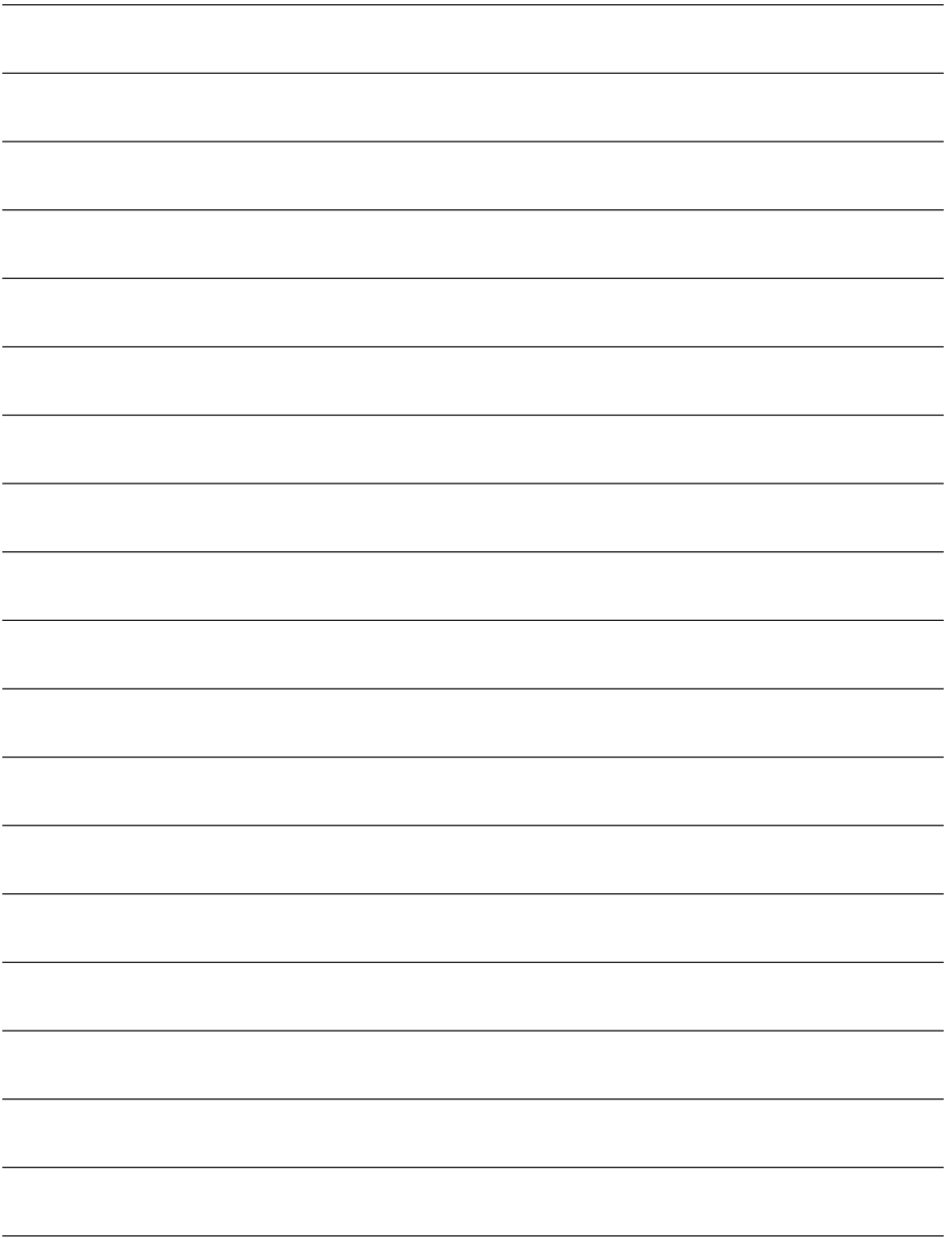


# Hepatic cholangio, gall bladder









# Macmillian HPB/UGI Cancer Team



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