

Meet Tony

A patient case study

Symptoms

Persistent back pain
Numbness waist down
Tingling to hands and feet.

'Rising health concerns'

2+ stone weight loss
Raised BP & blood sugar
Insomnia (due to pain)
Painful legs giving way
Chest pain
COVID responsible ?
Tony unconvinced

Treatment

8 ½ hour surgery
Radiotherapy.

Diagnosis

Plasmacytoma



'Let down'

No Macmillan follow-up

'Abandoned, I didn't hear from anybody'

No GP contact

'Alone' 'Not allowed to have my family with me'

Diagnosed alone

'False reassurance'

3 GP presentations - advised wear and tear, 'nothing to worry about'.

Learning Objectives

Cancer Care review

Required sooner

Primary Care Support

Communication required.

Macmillan Support

Before 8 weeks & for entire family.

Collaboration within the Care Network

Avoid re-arranging follow-up care

How did the Cancer Care Coordinator help?

"I was so pleased to be allocated Alison as a co-ordinator as she has now become a focal point for any queries, concerns or advice I need about my recovery."

ALISON CHAPMAN - Cancer Care Coordinator Horizon PCN.
Previous Breast Cancer Coordinator Royal Bolton Hospital
Previous Senior Health Trainer working with Bury GP patients.





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Tony's Words

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'I had a breakdown on the ward'

Lengthy admission likely with a long rehabilitation at another hospital

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